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HOUSE CHARITIES®
HONG KONG

麥當勞叔叔之家慈善基金®

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NEWSLETTER



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主席的話

Message from Chairperson



**Grace
Fung Oei**

主席
Chairperson

對於我和香港麥當勞叔叔之家慈善基金®來說，2015年是一個重要的學習旅程。我們不僅為受惠人數不斷上升和推陳出新的計劃感到興奮，更為有幸能出席本年度於美國舉行的全球會議，可與一眾來自世界各分區領袖分享各項良好政策及成功故事感到十分高興。作為麥當勞叔叔之家慈善基金全球受託人董事會的成員與及香港分區的董事會主席，我見證世界各地的基金成員同心協力，每年讓超過九百萬個家庭保持親密聯繫，實在覺得非常奇妙。全賴善長人翁的持續支持和職員及義工的無私奉獻，我們345所麥當勞叔叔之家™才能一直為有需要家庭提供支援與關懷。沒有他們，麥當勞叔叔之家無法得到受惠家庭及同業的讚譽。藉此，我要感謝香港麥當勞叔叔之家慈善基金的總幹事黃婷婷小姐，在過去十九年盡心盡力帶領一支能幹的團隊及培育一班充滿愛心的義工。請您們與我一起，為他們及自己對香港病童所付出的大力鼓掌！

2015 has been a remarkable learning journey for both Ronald McDonald House Charities® Hong Kong (RMHC HK) and myself. We are not only excited about the continuous rise in the number of beneficiaries and the launch of new programs, but also the opportunity to join the US Global Conference this year where leaders of different chapters around the world come together to share best practice and successful stories. As a member of the Ronald McDonald House Charities Global Board of Trustee and also the chairperson of the Hong Kong Chapter, I could not help but feel proud of our global efforts in keeping family close for more than 9 million families every year. The fact that our 345 Ronald McDonald Houses are able to provide the timely care and support to those in need, is all due to our donor's ongoing support, commitment from our staff and volunteers. Without any of the above elements, Ronald McDonald House Charities would not have received such high acclaim from families and the industry alike. I must take this opportunity to thank Iris, our Executive Director at RMHC HK, who has led a team of very capable staff and nurtured a community of compassionate volunteers in the past 19 years. Please join me in giving them and every one of you a resounding applause for the work you have done for the sick children in Hong Kong.

「愛與希望圍繞著在麥當勞叔叔之家™的家庭，實在令人相當鼓舞」，這是新的董事會成員之一陳慧慧女士的感受。

“The love and hope that surrounds families at Ronald McDonald House® are inspirational”，according to Ms. Vivien Chen, one of our new Board members.



Vivien Chen

董事會成員
Board of Director

身為南豐集團主席事務繁忙，但她總會在百忙之中找到時間做慈善工作。對於麥當勞叔叔之家的服務，印象特別深刻：「麥當勞叔叔之家把歡樂帶給病童及其家庭，以舒緩他們照顧孩子所承受的精神壓力，令他們能與所愛的人享受天倫之樂。這是一份珍貴的禮物，製造美好的回憶。能參與麥當勞叔叔之家的工作，我感到非常榮幸。」她的女兒張添珞亦有一同參與麥當勞叔叔之家的工作。她倆期望與麥當勞叔叔之家合作無間，共同為極具意義的服務努力。

Despite her busy schedule as Chairman of Nan Fung Group, Vivien has always found time for charitable work and she has been particularly impressed with RMHC. “Ronald McDonald House brings fun into the children’s lives and helps their families to relax and enjoy spending quality time with their loved ones. This is a precious gift, creating happy memories. I am honoured to be associated with such a wonderful organization.” Vivien has already involved her daughter, Karen, in RMHC and mother and daughter look forward to many years of working together for this very worthwhile cause.



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Michelle Ho

—
董事會成員
Board of Director

爸爸John Ho 於約三十年前已成為澳門麥當勞的被特許發展商，期間更一直擔任香港麥當勞叔叔之家慈善基金的董事會成員，直至最近才榮休。他與太太Mary Ho育有四名女兒，排行第二的Michelle於爸爸退休後接掌他的事業，分別於2014年11月成為中山和珠海麥當勞的被特許發展商，及於2015年12月繼承澳門麥當勞的被特許發展權。

Michelle自小在澳門長大，及後負笈美國，接受高等教育。她於2005年畢業於美國康乃爾大學酒店管理學院，獲頒發學士學位。至今她不但仍是康乃爾酒店協會和青年校友理事會的積極支持者，亦是青年總裁組織(珠三角分會)及澳門美國商會的成員。

Michelle is the second of four daughters of John and Mary Ho. John has been the McDonald's Developmental Licensee of Macau for almost 30 years and a member of the RMHC HK Board of Directors until his recent retirement. Michelle succeeded her father's legacy and became a McDonald's Developmental Licensee of Zhongshan and Zhuhai in November 2014, and Macau in December 2015.

Having grown up in Macau, Michelle finished her high school and university education in US. She graduated from Cornell University's School of Hotel Administration earning a Bachelors Degree in 2005 and remains an active supporter of the Cornell Hotel Society and Council for Young Alumni. Michelle is also an active member of the Young Presidents' Organization (Pearl River Delta chapter) as well as the American Chamber of Commerce in Macau.



Iris Wong

—
總幹事
Executive Director

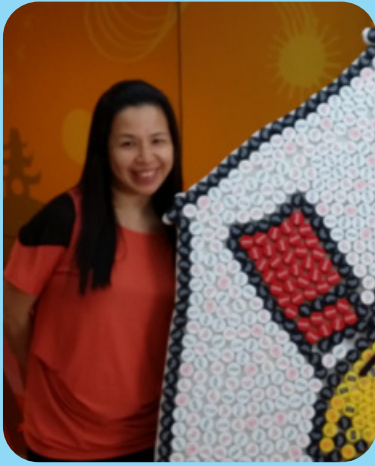
2015年是充滿新意念、令人興奮的一年。除了繼續改進麥當勞叔叔之家™的核心計劃，並籌建毗鄰第一所兒童醫院的第二間麥當勞叔叔之家外，我們更將建基於愛與關懷的服務延伸至弱勢社群、兒童病房，以及全港兒科門診病人。感謝醫護團隊的支持和合作，讓我們實踐醫院探訪計劃，為輪候診症及檢查的孩子及家庭帶來歡笑。感謝學校的支援和參與，與我們把『「悅」讀愛世界』計劃帶給渴求知識的兒童。感謝我幹勁十足的團隊和麥當勞叔叔之家的熱心義工，將慈善基金的精神帶到社區並發揚光大，使更多孩子和家庭從而受惠。

2015 is an exciting year with new inspirations. Besides improving our core program at the Ronald McDonald House® and preparing for the second Ronald McDonald House close to the first Hong Kong Children's Hospital, we have extended our loving and caring services to those in less privileged communities, pediatric wards, and pediatric outpatient clinics all over Hong Kong. Thanks to the great support in the medical community—your cooperation in our Hospital Visit Program allows us to light up a smile on children and families who are idle in between treatment and medication pick up. Thanks to the school community—your participation in our Read the World gives us a chance to provide for children who crave for knowledge. Thanks to my great team and RMHC committed volunteers who live and actualize the RMHC spirit in paying it forward to the community so more and more children and families are benefited, as a result.



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Eros Wong

—
義工經理
Volunteer Manager

大家好！我是Eros，這個家的新成員。我想，最好的自我介紹就是從我的英文名字—Eros說起。Eros在希臘語裡是「愛」的意思，藉著這個名字，我常常希望能與別人分享「愛」和以「愛」正面地改變這個世界，所以從小時候開始我便投入義工服務。幸運地，今天的我能將自己對義工服務的熱誠帶進了自己的工作生涯。很感恩我能成為麥當勞叔叔之家™的新任義工經理。如果你有興趣成為我們的個人義工，或你的機構/組織有興趣參與我們的義工服務，歡迎隨時與我聯繫，讓我帶給你精彩而難忘的義工服務體驗。

Hello! I am Eros, a new member in this warm family. I suppose the best way to introduce myself is with my name – Eros. In the Greek language, Eros was the God of Love. Having this name for myself, I always want to bring love to people and affect the world in a positive way so I started to do volunteer work when I was young. Luckily, I am able to link my passion and enthusiasm to my career. I am the new Volunteer Manager at RMHC. So, if you are interested in joining us as an individual volunteer, or your company/ organization is interested in volunteer service, don't hesitate to give me a call. I look forward to bringing you a wonderful and unforgettable volunteer experience.



Esther Ng

—
項目經理
Project Manager

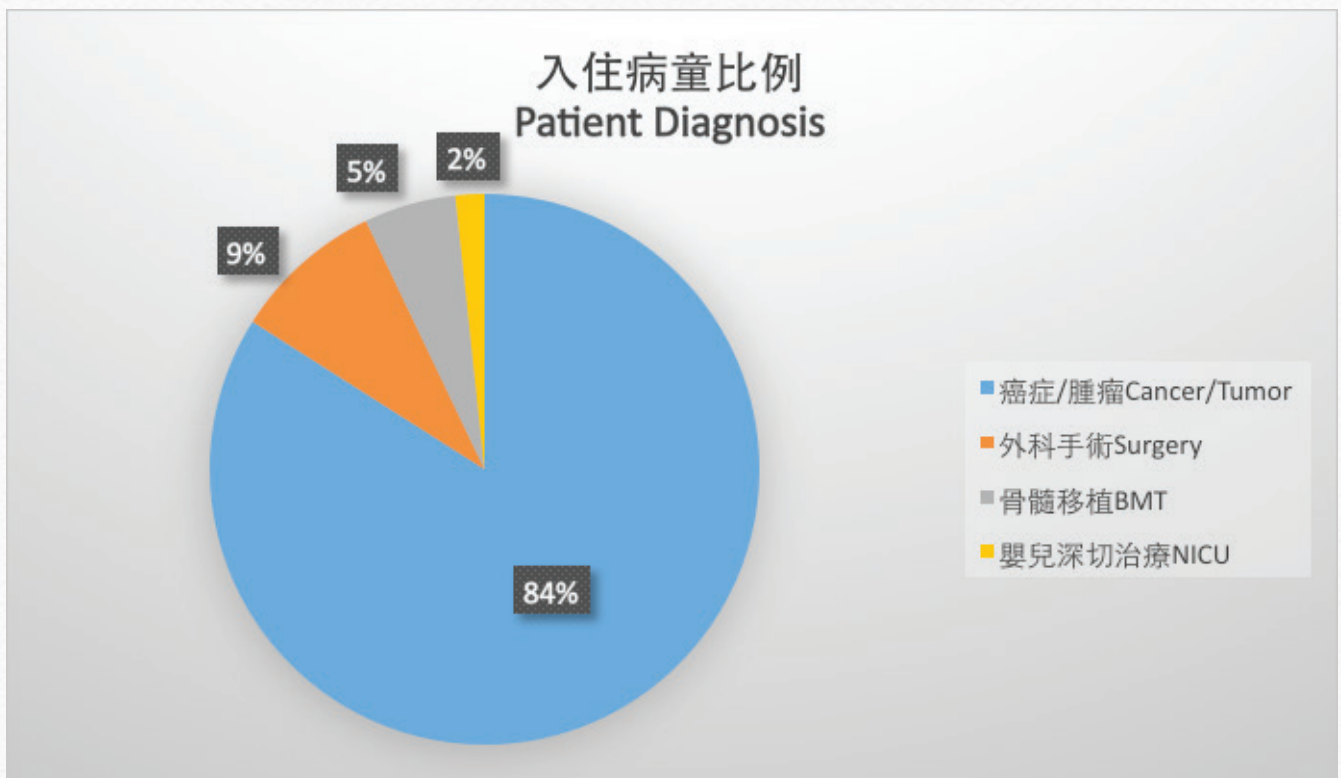
大家好，我是Esther，好高興可以加入麥當勞叔叔之家慈善基金®的家庭！自8月起，我主要負責的是麥當勞叔叔之家慈善基金新發展的外展項目，包括「悅」讀愛世界及愛心夥伴醫院探訪。能夠計劃並執行這些新項目是充滿樂趣及令人期待的，因為意味著我們不必依循舊路走。同時，我亦十分慶幸可以與一班熱誠而有心的義工合作。在這個以愛心所建之家中，可以隨時感受到各界對有需要兒童及家庭的關愛，我期待不久將來可以在麥當勞叔叔之家見到大家！

Hello everyone, I am Esther, I am so happy to join the RMHC family! Since Aug 2015, I have been working on the new outreach programs for RMHC, namely, the Read the World and the Love Companion Hospital Visit. It has been fun and exciting to plan and execute new programs as we are not confined to the old ways of doing things. I am so fortunate to work with volunteers who are very devoted and committed. In this house that love built, you can always feel the love and care for children and families in need from parties with different backgrounds. I so look forward to meeting you at our House in the near future!

麥當勞叔叔之家™ Ronald McDonald House®

在2015年合共有65個家庭共260人分享了8030個晚上。12歲以下的病童佔了75%。這些家庭大部份在麥當勞叔叔之家™平均逗留3-6個月。其中84%的病童是癌症患者。剩餘的16%分別為外科手術、初生嬰兒及骨髓移植的病童。對患病兒童的家長而言，在麥當勞叔叔之家得到職員、義工和其他家庭的鼓勵和支持，使他們在抗病路上感覺到並不孤單，為這黑暗路增添曙光和溫暖，感覺一起就是家。

In 2015, 260 people in 65 families stayed nights at Ronald McDonald House. Children under the age of 12 comprise of 75% of our admitted patients and majority of them spent an average 3-6 months at Ronald McDonald House. Among our house guests, 84% of them are cancer patients while 16% of them are new born babies, were undergo surgery and Bone Marrow Transplant patients. Fortunately, parents living in Ronald McDonald House can gain encouragement and support. Other parents, staffs and volunteers are like their family members.





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我們的故事 Our Story

十歲的敏儀，一臉孩子氣，愛鬧彆扭，但卻是一個勇敢的小女孩，經歷過難以言喻的痛苦。敏儀九歲的時候確診患上白血病，病情危急，需要盡快接受臍帶血移植。這個噩耗對於視女兒為掌上明珠的父母來說，簡直是一下子從天堂掉進了地獄。敏儀被安排到威爾斯親王醫院接受移植。可是，他們一家住在屯門，每天父母來回醫院的車程已經需要超過三小時，令他們心力交瘁。經過醫生和社工的幫忙，他們順利入住了位於醫院附近的麥當勞叔叔之家，省卻了漫長的車程，讓父母有更多的時間和精力，全心全意照顧敏儀。移植後的康復過程是悠長和艱苦的。一直勇敢與病魔抗爭的敏儀亦洩氣地說：「這條路很辛苦，我都不想再走了。」聽到女兒這樣說，媽媽心裡一酸，既不知道要如何安慰女兒，更感到前路茫茫。幸好，麥當勞叔叔之家內住了不少病童和他們的家長。在這裡，敏儀的父母獲得這些「同路人」的鼓勵和支持，使他們在與敏儀的抗病路上感覺到並不孤單。他們與不同家庭、職員和義工互相傾訴和分享，親如家人，為這黑暗路增添曙光和溫暖，感覺一起就是家。敏儀在醫院的隔離病房待了兩個月後，情況好轉的她轉往麥當勞叔叔之家特地為接受骨髓移植手術的兒童準備的隔離房間居住。敏儀終於離開了白茫茫的醫院，來到了色彩繽紛的麥當勞叔叔之家，能看看房間的壁畫，在走廊散步，看看外面綠油油的自然環境，讓敏儀的心情放鬆了不少。在這樂融融的氣氛下，敏儀的康復進度十分良好，快要回家了。離別在即，敏儀笑著說：「我不捨得離開這個家呢！」

Man Yee was a 10 years old girl who endure hardship that was beyond our imagination. When she was nine, she was diagnosed with Leukemia and required an urgent bone marrow transplant. As the only child in the family, this sad news was unbearable for her parents. Man Yee has to undergo umbilical cord blood transplant in the Prince of Wales Hospital but they lived in Tuen Mun. Parents have to travel more than three hours a day to and fro the hospital, they were really exhausted. With the referral from doctors and social workers, they stayed at the Ronald McDonald House. Her parents could then save the time in commuting and spend it on caring for Man Yee. The rehabilitation process after surgery is long and tortuous. Even though Man Yee who has been fighting bravely, felt hopeless and said, "This is too hard for me, I don't want to move on." Mrs. Cheung was heartbroken, and had no words to comfort her daughter. Fortunately, there are many families with sick children living in Ronald McDonald House that Man Yee's parents can turn to. Other parents, staffs and volunteers are like their family members— easing her burden and building on her inner strength. After staying at the hospital isolation room for two months, Man Yee's situation improved and moved into the isolation room in Ronald McDonald House. Man Yee finally escaped from the white walls of the hospital and began her new chapter at the colorful Ronald McDonald House. During the period, she is frequently entertained by the beautiful drawings on the wall, strolls along the corridor and the natural beauty in the garden. Man Yee feels relaxed in this tranquil environment. Parents are thankful to Ronald McDonald House which helps to lighten the lengthy recovery process and warm their hearts by keeping families close to each other. Man Yee is getting much better and will go home soon. Man Yee said to her mom : "I do not want to leave this HOME!"

義工嘉許日

Volunteer Appreciation Day

一年一度的義工嘉許日於2015年3月28日假城景國際水晶殿舉行，當日共有70位義工及33個機構代表參加。衷心感謝各位個人義工及團體義工撥冗出席嘉許日，全賴義工們投入愛心和時間，使我們得享美滿的成果。在此，多謝和我們緊密合作的伙伴的長期鼎力支持，加上一眾董事會成員的專業指導和一班有熱誠的職員的努力，令麥當勞叔叔之家慈善基金能推動更多計劃，與別人分享「愛」。

The annual event, Volunteer Appreciation Day, was held on March 28, 2015 at Crystal Ballroom, The Cityview. 70 volunteers and 33 representatives from various organizations participated in the event.

Special thanks goes to individual volunteers and group volunteers who attended the Appreciation Day for their service in 2014. Their love and time are essential to the success of the Ronald McDonald House operation. We also appreciate the continuous support from our partners, the leadership of our Board of Directors and the enthusiasm of staff. It is with their continuous support that Ronald McDonald House Charities is able to promote more programs and share our love to others.





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麥當勞叔叔之家™活動 House Activities



義工服務 Volunteering



義工對於麥當勞叔叔之家™是無價之寶，在過去的一年，個人義工及團體義工服務人數共超過3800人次（個人義工2400及團體義工1400人次），共為我們貢獻了超過11,000小時，這使我們把營運成本縮小，讓資源可直接投放在受助者身上。在未來一年，我們會提供不同的培訓，讓義工們提昇自己和嘗試不同的義工崗位，讓我們的義工團隊更專業。

Volunteers are invaluable to Ronald McDonald House®. In the past year, we have 3,800 volunteers (2,400 individual volunteers and 1,400 group volunteers) with service hour exceeds 11,000 hours. It has helped us saved a lot of operating costs, allowing us to put the resources directly to the beneficiaries. In 2016, we will equip our volunteers with different types of skills, provide training for them so they can take up different positions. We hope to groom our volunteer team to become more professional.



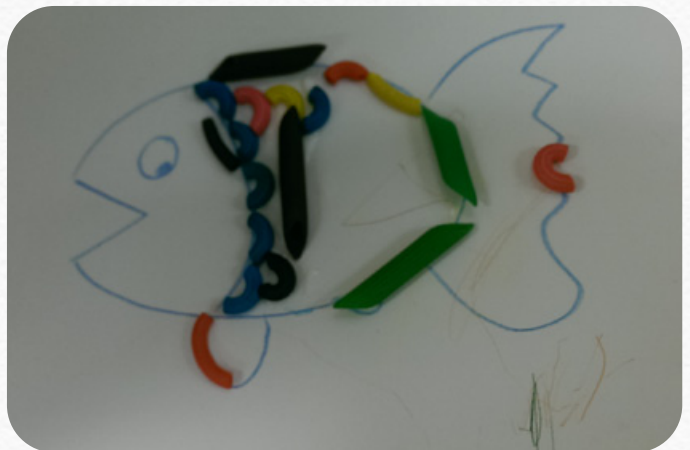
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愛心夥伴醫院探訪 Love Companion Hospital Visit

愛心夥伴醫院探訪自2015年10月起正式展開，初步以威爾斯親王醫院作試點，逢星期五上午進行，旨在將愛延伸至兒童門診之病人。探訪時，義工會跟病童進行遊戲，故事及手工製作，家長亦能參與，既增加親子交流時間，亦令他們可愉快度過等候時間。愛心夥伴醫院探訪將會陸續於其他醫院展開。

To spread love and support to sick children at hospital pediatric outpatient clinic, since October 2015 we have launched the Love Companion Hospital Visit at Prince of Wales Hospital. Every Friday morning, volunteers in team bring games, stories and art and craft activities to children at the outpatient clinic who are waiting for or during their medical appointment. These activities have not only lighten up their day but also promote the parent-child communication. The Love Companion Hospital Visit will continue to extend to different hospitals in Hong Kong.



「悦」讀愛世界 Read the World

閱讀對兒童的成長無可否認是極為重要。早期閱讀不單可以建立兒童的自信心及獨立性，亦可激發他們的創意及幻想力。對於母語非英語的兒童而言，一個具質素而有趣的英語閱讀計劃有助於消除語言障礙，開啟另一度的知識大門。

有見及此，麥當勞叔叔之家慈善基金[®]首次推出校本英語閱讀計劃 — 「悦」讀愛世界，使基層的初小幼童（小一至小三）可以在活動中愉快學習。計劃包括由故事哥哥/姐姐帶領有趣的互動英語故事閱讀活動，以及捐贈一個載有精選英語故事書籍的書櫃予參加學校，鼓勵學生發展良好的閱讀習慣。計劃已於2015年11在十間位於天水圍的小學開展，超過40位義工（故事哥哥／姐姐）積極參與，帶領互動的閱讀活動。

Reading is no doubt of paramount importance to the development of children. Reading at a young age can not only nurture children's self-confidence and independence but it can also ignite their creativity and imagination. For children whose mother tongue is not English, a quality and interesting English reading program can allay their fears of learning a new language and open the gateway to a world of knowledge. In view of this, Ronald McDonald House Charities[®] is launching its first school-based English reading program – Read the World, to empower the less privileged students (Primary One to Three) by enabling them to learn and develop good reading habits while having fun. The program features interactive English reading sessions with the guidance of Reading Buddies and a bookshelf full of selected English books donated to each participating. The program has been commenced at 10 local primary schools in Tin Shui Wai since Nov 2015 with the support of over 40 committed volunteers, i.e. Reading Buddies, to conduct the interactive reading sessions.





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「夏日麥麥顯愛心」 Summer Campaign

於二零一五年麥當勞叔叔之家慈善基金®舉行「夏日麥麥顯愛心」連串慈善活動，邀請了張敬軒、胡杏兒、樂隊Mr.、Killer Soap和Supper Moment執行不同的「慈善任務」，號召社會各界人士關注有需要的患病兒童，並身體力行為麥當勞叔叔之家™這個「臨時家園」籌款，一起將愛心無限延伸。

於全港二十二間指定麥當勞餐廳以及六間UA戲院進行的慈善獎券義賣，成功籌得超過一百五十萬元。我們很感謝白金贊助商美聯集團、麥當勞餐廳、UA戲院各經理、「麥麥愛心大隊長」張敬軒及胡杏兒、玫瑰崗舊生會、商業電台馬路的事、新達化工有限公司、各贊助商的大力支持及各義工的熱心奉獻，身體力行為病童送上關懷和鼓勵。

樂隊Mr.、Supper Moment 和 Killer Soap亦假旺角麥花臣室內運動場舉辦「搖滾慈善演唱會」，並籌得二十萬元善款，而本地潮流服裝品牌2%亦捐出十萬元及推出限定版T恤作慈善義賣。透過一系列有意義的活動，社會各界人士均希望喚起更多人關心及幫助有需要的患病兒童，為他們在康復路途上打氣之餘，亦為他們籌募經費，建立一個充滿愛與關懷的「家」。

Ronald McDonald House Charities® Hong Kong held the “Summer Charity Campaign” to raise funds for families and sick children who are staying at the Ronald McDonald House®. We invited artists Mr. Hin Cheung, Ms. Myolie Wu, the Band Mr., Killer Soap and Supper Moment to help us with a series of fundraising events so sick children are kept close to their families during a difficult time.

The Raffle Ticket Sales held in 22 McDonald's® Restaurants and 6 UA Cinemas raised a total of HK\$1.5 million dollars. Our heartfelt gratitude to our Diamond Sponsor Midland Holdings Limited, McDonald's® Restaurants, UA Cinemas and managers, our Volunteer Leaders Mr. Hin Cheung and Ms. Myolie Wu, RosaryHill School Old Students Association, Commercial Radio Co-op, Sunta Chemical Limited, our campaign sponsors and volunteers for realizing the RMHC spirit.

Band Sound Mr., Supper Moment and Killer Soap also held a charity concert that raised HK\$200,000 for the Ronald McDonald House whilst famous local brand, 2%, donated HK\$100,000 and launched a charity T-shirt Sales. Through a series of activities, we hope to call for your support to cheer for them on the road to recovery.



「麥當勞叔叔之家慈善基金」慈善晚宴 A Night on Broadway Charity Gala Dinner

香港「麥當勞叔叔之家慈善基金」年度慈善晚宴於2015年10月24日圓滿舉行，今年晚宴以A Night on Broadway 為主題，為各位善長呈獻多首百老匯金曲，寓意大家與百老匯主角一樣努力實現夢想，就像慈善基金致力履行其使命一樣，以長遠改善兒童健康和福利為理想。當晚獲得超過400位慈善基金友好鼎力支持，響應大會主題悉心打扮到場參與，並踴躍競投慈善拍賣品，為慈善基金籌得超過400萬港元善款，以維持「麥當勞叔叔之家™」的日常營運開支及支持慈善基金拓展更多長遠的發展項目。當日亦得到「麥當勞叔叔之家」的康復小朋友協助現場籌款，實踐「小朋友幫助小朋友」的理念。

A Night on Broadway Charity Gala Dinner was successfully held on October 24, 2015. More than 400 guests attended and helped Ronald McDonald House® raise more than HK\$ 4 Million dollars. Guests dressed to echo the theme and artists performed Broadway Classical to cheer for children at the Ronald McDonald House who, like them, are also on their journey to realize their dreams—in their respect, return home in great health. We thank all our sponsors and donors sincerely for their contribution.





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「麥當勞叔叔之家慈善基金。」慈善高爾夫球賽 Golf Tournament

麥當勞叔叔之家慈善基金在觀瀾湖高爾夫球會於3月26日舉行第十八屆「慈善高爾夫球賽」，參與隊伍共16隊，均來自不同企業機構，他們積極投入比賽，令賽事競爭激烈。麥當勞叔叔之家慈善基金透過是次活動籌得逾港幣70萬元，用作麥當勞叔叔之家的維修經費。

On March 26, 2015, Ronald McDonald House Charities® held the 18th Annual Golf Tournament at Mission Hills Golf Club. With the enthusiastic participation of 16 teams, we raised over \$700,000 to fund the regular maintenance at the Ronald McDonald House.



愛心餐 House Meal Program



愛心聚餐計劃鼓勵義工團體到訪及準備一系列既有營養又好味道的愛心自助餐。愛心聚餐既可讓家長暫時放鬆心情，與家人一起享受美食，亦可使小朋友在多款美食的吸引下，比平日吃得更多、更愉快。歡迎更多團體參與，讓更多家庭得到關懷。

本年度，我們已經籌辦了超過80次愛心午餐。今年「玫瑰崗舊生會」已經第六年參與愛心餐慈善探訪活動。團體代表Helen說：「在這六年間的十一次探訪活動中，我們很榮幸有多次機會為暫住在「麥當勞叔叔之家™」的病童和他們的家人精心烹調各式各樣的中西美食，藉此跟他們分享我們對他們的關懷。每次當我們看到他們品嚐美食後露出開心笑容的時候，便是我們在這活動所得到最大的回報。」

The House Meal Program in Ronald McDonald House® aims to cheer up our sick children as well as their families by preparing a delicious meal. On the one hand, parents are spared from cooking and are able to enjoy the meal with their family members; on the other hand, kids are encouraged to eat more than their regular meal. This year, 80 meals have been served. This is Rosaryhill School Old Students Association's sixth year in the House Meal Program. Ms. Helen Cheung, representative of the Association, said that, "During the 11 visits in the past 6 years, we were glad to have the opportunity to provide our specially prepared meals for the sick children and their families who were living at the House, and it was really encouraging to see how they enjoyed our meals and how grateful they are for our love and care."



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